

Invoice Decision Codes

Decision Code	Plain Language Decision Explanation	Historical Decision Explanation (Letters issued before October 1, 2020)
12	This invoice was submitted after the invoicing deadline.	Invoice Received Date is later than the Invoice Acceptable end date in the FUND_PROGRAM_YEAR table
16	The FCC Form 471 number is missing.	Form 471 Application Number (Not Provided)
17	There is no application in the system with this FCC Form 471 number.	Form 471 Application Number does not exist
18	There is no certified application in the system with this FCC Form 471 number.	Status of Form 471 Data Entry is not 'CERTIFIED'
19	USAC has not committed funding for this FRN.	Status of Program Integrity Review at the Form 471 Level is not 'APPROVED'
20	USAC has not yet issued a funding commitment on this FRN.	FRN Funding Commitment Not As Yet Made
22	An FRN was not provided on the invoice line.	FRN (Not Provided)
23	The FRN provided is not associated with the FCC Form 471 entered.	The FRN does not exist for the 471 Application
24	The SPIN entered on the invoice is not the approved SPIN for this FRN.	The SPIN and FRN combination is not valid
25	USAC has not committed funding for this FRN.	The Status of the Program Integrity Review at the Form 471 Line Item Level is not 'APPROVED'
26	USAC has not committed funding for this FRN.	The Status of Funding Commitment on the form 471 Line item Level is not 'COMMITTED FULL' or 'COMMITTED PARTIAL'
28	There is no approved FCC Form 486 associated with this FRN.	The FRN does not have an actual start date (on the 486) AND ['Calendar Date' minus 'Invoice Receive Date'] is greater than Z (Calendar Days)
32	The Customer Billed Date entered is later than the date that the invoice was submitted to USAC.	Customer Billed Date is later than the Invoice date to SLC

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40	Either a Customer Billed Date or a Shipping Date to Customer must be entered on this invoice line.	Either Billed Date or Shipped Date must be entered.
41	Either a Customer Billed Date or a Shipping Date to Customer, but not both, must be entered on this invoice line.	Both Bill and Ship Date cannot be entered
42	The Total (Undiscounted) Amount was not provided on the invoice line.	Total (Undiscounted) Amount for Service per FRN (Not Provided)
44	The Discount Amount Billed to SLC was not provided on the invoice line.	Discount Amount Billed to SLC (Null or Zero)
60	The service provider has not certified an FCC Form 473 for the funding year.	Service provider must be certified
80	This invoice was submitted after the invoicing deadline for the FRN.	Invoice Received Date is later than Invoice Received Extension Date for FRN
88	The invoice was received after the invoicing deadline (which was based on the date of the FCC Form 486 notification letter).	Invoice Received Date is later than the Form 486 Notification Letter
203	The amount requested was modified to remove costs associated with ineligible products and/or services.	Modified for ineligible service
204	The amount requested was modified to be consistent with the documentation provided.	Modified for documentation provided
207	The amount requested was modified to remove services delivered and/or installed outside of the funding year.	Modified to remove svc outside of fund yr
208	The amount requested was modified to remove services delivered and/or installed before the service start date.	Modified to remove svc before adj SSD
221	USAC has not committed funding for this FRN.	The Status of Funding Commitment on the 471 Line item Level is not 'COMMITTED FULL' OR 'COMMITTED PARTIAL'
224	The Customer Billed Date entered is after the Contract Expiration Date or the Service End Date (whichever is earlier).	Customer Billed date is more than X1 days after Early FRN Termination Date (Form 486)

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225	The services invoiced were not approved on the FRN for one or more recipients of service.	Services delivered to entity not on Worksheet
226	The Shipping Date to Customer is after the Contract Expiration Date or the Service End Date (whichever is earlier).	Customer Shipped Date is more than X1 days after Early FRN Termination Date (Form 486)
228	The Shipping Date to Customer is before the Service Start Date reported on the FCC Form 486.	Customer Shipped Date is more than X3 days prior to the Actual Start Date (Form 486)
229	The Customer Billed Date is before the Service Start Date reported on the FCC Form 486.	If service is not internal connections, customer billed date (invoice) < Actual start Date (486)
232	The discount entered on the invoice line does not match the approved discount on the FRN.	Total (undiscounted) amount x approved discount percentage for that FRN < discount amount
234	Based on the data you supplied, this appears to be a duplicate invoice line item.	"FRN, Date and undiscounted amount duplicate earlier invoice that was paid"
235	Service provider has submitted a negative invoice greater than the amount disbursed to date.	The Application Type is Service Provider AND Discount Amount Billed to SLC negative number AND this negative number will reduce the amount paid for the FRN to below \$0
255	There is no FCC Form 486 on file for this FRN.	The FRN does not have an actual start date (on the 486) AND ['Calendar Date' minus 'Invoice Receive Date'] is greater than Z (Calendar Days)
262	The SPIN entered on the invoice is not the approved SPIN for this FRN.	The SPIN and FRN combination is not valid
277	The invoice amount was modified to remove ineligible products and/or services.	Requested amount for ineligible service or product
278	The Applicant did not respond to the Invoice Reviewer's request for information.	Applicant did not respond to PIA request
279	The Service Provider did not respond to the Invoice Reviewer's request for information.	Service Provider did not respond to PIA request

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285	The Customer Billed Date entered on the invoice line is outside of the funding year for this FRN.	Billed Date Outside of Funding Year
286	The Shipping Date to Customer entered on the invoice line is outside of the funding year for this FRN.	Ship Date Outside of Funding Year
287	The commitment amount on this FRN has been fully paid.	FRN Fully Paid
299	The invoice or invoice line has been canceled at the submitter's request.	Invoice canceled by submitter's request
303	The requested amount was rejected because the date that services were delivered and installed is after the last date to receive service for this FRN.	Services Delivery/Install Outside FY
304	The SPIN entered on the invoice is not the approved SPIN for this FRN.	Invalid SPIN
308	The service referenced was not approved on the FCC Form 471 based on the documentation provided.	Service not requested on 471
315	The invoicing mode for the FRN has been set to SPI (FCC Form 474) based on a previously submitted invoice.	SPIN/FRN must be invoiced through SPIF
319	The services invoiced were received before the adjusted FCC Form 486 Service Start Date.	Svc Rcvd Dt before Late 486 Adj Start Dt
321	The applicant did not confirm that they received the services.	Service Receipt Not Confirmed
350	The invoice or invoice line has been canceled at the submitter's request.	"Invoice or line canceled at submitters request"
351	The FRN on this invoice line was canceled through an FCC Form 500.	FRN previously canceled on Form 500
352	The customer bills submitted are not for the FRN on this invoice line item.	Applicant/SP billing for incorrect FRN
355	The discount entered on the invoice line does not match the approved discount on the FRN.	Requested Discount Amount not valid
356	Applicant failed to demonstrate that it paid its share.	Payment verification of applicant portion of bill(s) not validated.

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357	The date that services were delivered and installed is after the Contract Expiration Date.	Service Delivered after Contract Expiration Date per 471 or 500
429	This invoice line has been rejected because of an unresolved issue regarding another invoice that has already been paid.	Post Payment Review Required
433	This invoice cannot be processed until the Applicant profile information has been updated. The Client Service Bureau can provide further information.	Pending Entity Update
1200	The commitment amount on this FRN has been fully disbursed.	No Payment, Total Commitment Paid
1201	Invoice amount requested exceeds the remaining committed amount. Payment reduced accordingly.	Partial Payment, Inv > Remaining Commitment
1206	Your commitment amount was reduced to \$0.00 because the Service Start Date was changed due to a late-filed FCC Form 486.	No Payment, 0 Remaining due to 486 violation
1207	Your commitment amount was reduced because the Service Start Date was changed due to a late-filed FCC Form 486.	Partial Payment, Inv > \$ Remaining due to 486 violation
1211	The commitment amount for the FRN referenced on this invoice line has been reduced to \$0.00.	No Payment, 0 Remaining due to Reduced-Commitment, Reduction In Progress
1212	Invoice amount requested exceeds the remaining committed amount. Payment reduced accordingly.	Partial Payment, Inv > \$ Remaining due to Reduced-Commitment, Reduction In Progress
1217	The Customer Billed Date entered is after the Contract Expiration Date.	Billed Date After Contract Expiration Date
1218	The Customer Billed Date is before the Service Start Date reported on the FCC Form 486.	Billed Date Before 486 ServiceStart Date
1219	The Customer Billed Date entered on the invoice line is outside of the funding year for this FRN.	Billed Date Outside of Funding Year

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1220	Applicant failed to demonstrate that it paid its share.	Payment of Applicant Portion Not Validated
1221	The date that services were delivered and installed is after the Contract Expiration Date.	Service Delivered After Contract Expiration
1222	The service referenced was not approved on the FCC Form 471 based on the documentation provided.	Service Not Approved on 471
1223	The services invoiced were not approved on the FRN for one or more recipients of service.	Service to Entity Not Approved on 471
1224	The Shipping Date to Customer entered is after the Contract Expiration Date.	Ship Date After Contract Expiration Date
1227	The services were delivered and installed before the Contract Start Date or after the Contract Expiration Date.	Services Delivery/Install Outside Contract Dates
1228	The information provided on the Service Certification is incorrect or incomplete.	Service Cert Received but Invalid
1229	The submitter has provided a negative invoice greater than the amount disbursed to date.	No Offset Funds Available - Remit Check
1231	The service provider noted on the customer bill is not the service provider associated with the FRN.	SP Name on Bill differs from SP on FRN
1232	The sample of customer bills provided does not support the summary worksheet figures.	Worksheet not supported by sample bills
1233	Multiple issues were identified during the review of this invoice line that were not satisfactorily addressed. The Client Service Bureau can provide further information.	Multiple issues - send them an email
1234	Upfront payments cannot be approved.	Upfront Payment not approved for this FRN
1235	The FCC Form 498 must be updated and recertified before this invoice can be processed.	Form 498 update required to permit processing
1237	The customer bills requested were not provided to the Invoice Reviewer.	No Bills Received

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1238	The Worksheet and/or Certification requested were not provided to the Invoice Reviewer.	No Worksheet and/or Certification Received
1239	The documentation requested was not provided to the Invoice Reviewer.	Incomplete documents provided for review
1240	The requested amount was modified because the date that services were delivered and installed is after the last date to receive service for this FRN.	Services Delivery/Install Outside FY
1241	The services were delivered and installed before the contract start date or after the contract end date.	Services Delivery/Install Outside Contract Dates
1242	The invoice includes an item that was removed when a service substitution was processed.	Invoice includes item removed in service sub
1243	Multiple issues were identified during the review of this invoice line that were not satisfactorily addressed. The Client Service Bureau can provide further information.	Multiple issues - send them an email
1244	The invoice amount was modified based on the amounts on the customer bills provided.	Modified based on Summary Bills Only
1247	The Service Provider is out of business.	SPIN out of business Good Sam Request needed
1248	Unable to contact the Service Provider.	SPIN contact info cannot be validated
1250	Applicant failed to demonstrate that the dark fiber has been lit and/or the network is in use.	Verification not provided Dark Fiber Lit for FRN
1251	This invoice line has been rejected because of an unresolved issue regarding another invoice that has already been paid for this FRN.	Post Payment Review non-compliance
1253	This invoice cannot be processed until the Applicant profile information has been updated. The Client Service Bureau can provide further information.	Entity Update Required

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1256	The recurring services on this invoice have not yet been delivered.	Payment requested for monthly services not yet delivered
1257	Upfront payments cannot be approved.	Upfront payment not approved for this FRN

Abbreviated Terms:

- **Adj:** adjusted
- **FRN:** Funding Request Number
- **FY or fund yr:** funding year
- **Good Sam:** Good Samaritan
- **Inv:** invoice
- **PIA:** Program Integrity Assurance
- **SLC:** Schools and Libraries Corporation (original name of USAC's Schools and Libraries Division)
- **SP:** service provider
- **SPIF:** Service Provider Invoicing Form (previous name for FCC Form 474)
- **SPIN:** Service Provider Identification Number
- **SSD:** Service Start Date
- **SVC:** service